

PORT ARTHUR HISTORIC SITE MANAGEMENT AUTHORITY

Enquiries: Reservations
Telephone: 03 62512353
Facsimile: 03 62512311
Email: reservations@portarthur.org.au
Your ref:
Our ref: Port Arthur Historic Site Rates 2013-2016

Dear Sir/Madam,

The World Heritage listed Port Arthur Historic Site is a place of amazing stories and epic history. It is one of Australia's leading cultural heritage attractions and a must-see for any visitor to Tasmania. As our best-preserved convict settlement, it occupies a key place in the hearts and minds of all Australians, an indelible reminder of the convict origins of our nation.

For Australians it is a place to discover and connect with our history. For international visitors it is a place they should see to understand Australia and its people.

The Port Arthur Historic Site is also very big – around 40 hectares (100 acres) – with lots to see and do. It's important that visitors have some understanding of the range of stories, experiences and activities available, and the time required, in order to get the most from their visit.

We have packaged our most popular activities into a range of Bronze, Silver and Gold Experience Passes incorporating itineraries for visits ranging from half a day to two days, however all our Passes are valid for two days (even the Bronze Pass). We also offer the After Dark Pass, combining our spine-tingling Ghost Tour with a delicious two course meal at Felons Bistro. Visitors are also welcome to create their own itinerary by selecting from our full range of activities to suit. We can also arrange a personal guide, tailoring the experience to specific requirements.

You may not be aware that the Port Arthur Historic Site is not the only area we care for; we also manage the Coal Mines Historic Site as well as the Cascades Female Factory Historic Site in Hobart. To complement the range of tours and activities at the Cascades Female Factory, we are proud to offer "Her Story". "Her Story" is a dramatic interpretation of life at the Cascades Female Factory.

The Port Arthur Historic Site is just one of the experiences available on Tasmania's stunning Tasman Peninsula. Activities that highlight the wildlife, spectacular coastal scenery, sea cliffs and secluded waterways combine with many other remnants of the convict system to make the Tasman region the perfect place for a two or three day getaway.

I have enclosed details of our Experience Passes and our options and activities. We also have a comprehensive **website** that offers more detail on all our activities at www.portarthur.org.au. We also publish a **free E-newsletter** every couple of months, which is a great way to stay in touch with news and developments at the Port Arthur Historic Sites – if you would like to subscribe, either follow the link on our website or let me know your email address and we'll happily add you to the distribution list.



We look forward to welcoming your guests at one of our Historic Sites and ensuring they have a great experience when they visit.

If you require any further information, please do not hesitate to contact one of our helpful reservations team on +61 (0) 3 6251 2310.

Yours Sincerely,

A handwritten signature in blue ink that reads "Maria Stacey". The signature is written in a cursive, flowing style.

Maria Stacey
VISITOR SERVICES MANAGER

BRONZE EXPERIENCE PASS

Access, for two consecutive days, to the Port Arthur Historic Site including over 30 historic buildings, ruins and gardens, and:

Introduction to Port Arthur walking tour

Join an expert guide for an overview of the story of Port Arthur. Duration 40 minutes approx.

Harbour cruise

Board the MV *Marana* for a 20 minute cruise and commentary on Port Arthur's harbour.

Interpretation Gallery

Play the *Lottery of Life* using the playing card issued on arrival. Discover which convict the card represents and a little about his time at Port Arthur.

Museum & Convict Study Centre

Located in the former Asylum adjacent to the Museum Coffee Shop, a fascinating display of objects made and used at Port Arthur. There is also a convict database for research.

Convict Water Supply Trail

Start adjacent to the dam behind the Hospital and discover an engineering wonder; finish at the Commandant's House.

Dockyard

A short walk from the jetty, this innovative project brings the hustle and bustle of the dockyard to life.



BRONZE EXPERIENCE PASS	From 01/04/2013 To 31/03/2016
Adult	35.00
Child	16.00
Concession	27.00
Family	80.00

SILVER EXPERIENCE PASS

Access, for two consecutive days, to the Port Arthur Historic Site including over 30 historic buildings, ruins and gardens, and:

Introduction to Port Arthur walking tour

Join an expert guide for an overview of the story of Port Arthur. Duration 40 minutes approx.

Isle of the Dead Cemetery Tour and harbour cruise

Board the MV *Marana* for a cruise and commentary on Port Arthur's harbour. Cruise to the Isle of the Dead and join a guided tour of Port Arthur's island burial ground. Allow 1 hour return.

OR

Point Puer Boys' Prison Tour and harbour cruise

Board the MV *Marana* for a cruise to the site of the boys' prison and with an expert guide discover what life was like for the boys at Port Arthur. Allow 2 hours return (not available during August).

Lunch

Available at either the Museum Coffee Shop in the Asylum Building or the Port Café, in the Visitor Centre. Vouchers are provided for lunch on arrival.

Audio Tour

Listen to the stories and sounds of Port Arthur where they happened. Includes map and headphone.

Interpretation Gallery

Play the 'Lottery of Life' using the playing card issued on arrival. Discover which convict the card represents and a little about his time at Port Arthur.

Museum & Convict Study Centre

Located in the former Asylum adjacent to the Museum Cafe, a fascinating display of objects made and used at Port Arthur. There is also a convict database for research.

Convict Water Supply Trail

Start adjacent to the dam behind the Hospital and discover an engineering wonder; finish at the Commandant's House.

Dockyard

A short walk from the jetty, this innovative project brings the hustle and bustle of the dockyard to life.



SILVER EXPERIENCE PASS	From 01/04/2013 To 31/03/2016
Adult	70.00
Child	50.00
Concession	65.00

GOLD EXPERIENCE PASS

Access, for two consecutive days, to the Port Arthur Historic Site including over 30 historic buildings, ruins and gardens, and:



Introduction to Port Arthur Walking Tour

Join an expert guide for an overview of the story of Port Arthur. Duration 40 minutes approx.

Isle of the Dead Cemetery Tour and Harbour Cruise

Board the *MV Marana* for a cruise and commentary on Port Arthur's harbour. Cruise to the Isle of the Dead and join a guided tour of Port Arthur's island burial ground. Allow 1 hour return.

Point Puer Boys' Prison Tour

Board *MV Marana* for a cruise to the site of the boys' prison and with an expert guide discover what life was like for the boys at Port Arthur. Allow 2 hours return (not available during August).

Morning Tea, Lunch and Afternoon Tea

Available at either the Museum Coffee Shop in the Asylum Building or the Port Café, in the Visitor Centre. Vouchers are provided for a lunch, a morning tea and an afternoon tea on arrival.

Audio Tour

Listen to the stories and sounds of Port Arthur where they happened. Includes map and headphone.

Interpretation Gallery

Play the 'Lottery of Life' using the playing card issued on arrival. Discover which convict the card represents and a little about his time at Port Arthur.

Museum & Convict Study Centre

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Convict Water Supply Trail

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Dockyard

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GOLD EXPERIENCE PASS	From 01/04/2013 To 31/03/2016
Adult	100.00
Child	77.00
Concession	95.00

AFTER DARK PASS

The After Dark pass includes a two course dinner at Felons Bistro and our Historic Ghost Tour.

The menu changes regularly, and features fresh local produce, simply and deliciously prepared, in a friendly, casual setting. Check out the current menu on our website. A dinner reservation is made at the time of booking and Felons Bistro staff will provide the evening's menu on arrival. The daily menu includes options for vegetarians and other dietary requirements.



AFTER DARK PASS	From 01/04/2013 To 31/03/2016
Adult	69.00

GHOST TOUR

Join a lantern-lit walking tour at night.

You will hear spine chilling stories about the strange occurrences documented at Port Arthur (Bookings essential). 90 minutes. Operates every night except 25th December and on nights when Special Events are held.

GHOST TOUR	From 01/04/2013 To 31/03/2016
Adult	25.00
Child (must be accompanied by an adult)	15.00
Family	65.00
Exclusive Ghost Tour – up to 20 pax	500.00

PARANORMAL INVESTIGATION EXPERIENCE

Our Paranormal Investigation Experience allows visitors to conduct their own paranormal investigations with the assistance of the latest ghost hunting equipment throughout various buildings at the Port Arthur Historic Site.

The Paranormal Investigation Experience allows participants to take readings and measurements and provides the opportunity to judge first hand whether the ghost stories are true. The tours will also contribute valuable information to our extensive database of paranormal activity.

Each tour is limited to just 20 people and the investigation experience starts late and lasts five hours, with start times varying throughout the year. The tour finishes early in the morning around 2am so it is advisable to book local accommodation. The Port Arthur Historic Sites can arrange accommodation bookings.

The Paranormal Investigation Experience is conducted monthly on the last Saturday of every month **or may be booked as an exclusive group tour** on request with notice.

Warning: 18+ This tour is not suitable for anyone under 18 years. Proof of age may be requested.

Paranormal Investigation Experience	From 01/04/2013 To 31/03/2016
Adult/Concession	130.00

CREATE YOUR OWN EXPERIENCE

Add any of our optional tours to your Experience Passes

Isle of the Dead Cemetery Tour

Board the *MV Marana* for a cruise and commentary on Port Arthur's harbour. Cruise to the Isle of the Dead and join a guided tour of Port Arthur's island burial ground. It's a moving insight into the lives of those who were part of the penal settlement, including convicts, soldiers, civilians and their families. Allow 1 hour return.



ISLE OF THE DEAD CONVICT CEMETERY TOUR	From 01/04/2013 To 31/03/2016
Adult	15.00
Child	8.00
Family	35.00

Point Puer Boys' Prison Tour

Board the *MV Marana* for a cruise to the first reformatory in the British Empire built exclusively for juvenile male convicts. Point Puer was renowned for its regime of stern discipline and harsh punishment. See the remains of the structures built by the boys in the bush landscape little changed since the 19th century. Allow 2 hours return (not available during August).

POINT PUER BOYS' PRISON TOUR	From 01/04/2013 To 31/03/2016
Adult	15.00
Child	8.00
Family	35.00

Self Guided Audio Tour

Listen as the past comes alive with the clinking of chains and haunting hymns. Enjoy the stories behind so many of our buildings and ruins. Approximately 60 minutes of commentary compliments the introductory tour.

SELF GUIDED AUDIO TOUR	From 01/04/2013 To 31/03/2016
Audio Unit	6.00
Additional Headset	3.00

Private/Exclusive Tour

One of our experienced guides accompanies groups or individuals for an exclusive one hour tour. Tours can be tailored to specific interest and needs. The Private Tour option can be added to any of the Experience Passes.

PRIVATE/EXCLUSIVE TOUR	From 01/04/2013 To 31/03/2016
Per hour	100.00

TOURS OFFERED AT OTHER HISTORIC SITES MANAGED BY PAHSMA



Coal Mines Historic Site: *Convict to Coal Face Tour*

This exclusive tour allows participants to experience the Port Arthur Historic Site and the Coal Mines Historic Site, two of the 11 sites that make up the Australian Convict Sites World Heritage property.

Located in a now peaceful bush landscape about 30 minutes' drive from Port Arthur, the Coal Mines is a little known element of the great experiment in crime and punishment on which the Australian nation was founded.

Led by a knowledgeable guide, participants will explore the ruins of houses, barracks, offices and dark, damp underground cells of those who once lived and worked at the Coal Mines, a place where the 'worst of the worst' convicts were sent for punishment.

Key Inclusions

- Return coach transfers between the Port Arthur and the Coal Mines Historic Sites
- Tour of the Coal Mines Historic Site with an expert guide
- A Tasmanian inspired gourmet morning or afternoon tea served at the Coal Mines Historic Site
- Port Arthur Historic Site Introductory Tour with an expert guide
- Port Arthur Historic Site Harbour Cruise
- Complimentary printed visitor guides to both sites

Duration

The tour components in total run for approximately 4 hours. Group members also have the option to self explore the Port Arthur Historic Site.

The tour can be taken either as a morning or afternoon option leaving at 8.30am or 1.30pm. These times can be negotiated for groups.

CONVICT TO COALFACE TOUR	From 01/04/2013 To 31/03/2016
Adult/ Concession – with full inclusions	145.00
Adult/Concession – without coach	105.00

Cascade Female Factory Historic Site

“Her Story”

Her Story is a dramatic interpretation of life at the Cascades Female Factory. Set in 1833, this short play vividly brings to life the conditions inside the Cascades Female Factory and the lives of the unfortunate souls incarcerated here. It is an accurate and powerful depiction of the harsh life within these walls.

The two-member cast of *Her Story* play an overseer, doctor and the woman whose story is being told. The 45 minute production is set in Yard One of the Cascades Female Factory and starts at 11 am daily.



Her Story	From 01/04/2013 To 31/03/2016
Adult	20.00
Child	12.50
Family	60.00

Heritage Tour

This is a comprehensive guided tour of the Cascades Female Factory where you can discover the stories of female convicts and their children. Women were incarcerated here as punishment, to be reformed, or while waiting to be assigned. With guards, nurses and babies, up to 1000 people lived here at any one time. Approximately 45 minutes and tours run regularly throughout the day.

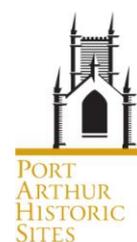
Heritage Tour	From 01/04/2013 To 31/03/2016
Adult	15.00
Concession and Child	10.00
Family	40.00

Combined Her Story and Heritage Tour

	From 01/04/2013 To 31/03/2016
Adult	30.00
Concession	28.00
Child	20.00
Family	85.00

Port Arthur Historic Site
Current Rates and Prices Reference Sheet – Valid through to 31st March 2016

Retail Rates	From 01/04/2013 To 31/03/2016
GOLD PASS	
Adult	100.00
Child	77.00
Concession	95.00
SILVER PASS	
Adult	70.00
Child	50.00
Concession	65.00
BRONZE PASS	
Adult	35.00
Child	16.00
Concession	27.00
Family	80.00
AFTER DARK PASS	
Adult	69.00
GHOST TOUR	
Adult	25.00
Child (must be accompanied by an adult)	15.00
Family	65.00
Exclusive Ghost Tour – up to 20 pax per tour	500.00
PARANORMAL INVESTIGATION EXPERIENCE	
Adult	130.00
ISLE OF THE DEAD CONVICT CEMETERY TOUR	
Adult	15.00
Child	8.00
Family	35.00
POINT PUER BOYS' PRISON TOUR	
Adult	15.00
Child	8.00
Family	35.00
SELF GUIDED AUDIO TOUR	
Audio Unit	6.00
Additional Headset	3.00
PRIVATE/EXCLUSIVE TOUR (per hour)	100.00
SCHOOL GROUPS	
Entry	11.00
Ghost Tour	14.00
Isle of the Dead Convict Cemetery Tour	8.00
Point Puer Boys Prison Tour	8.00



Notes

Concession - Australian Pensioner/Senior/Student/YHA Member

Child - 7 to 17 years inclusive. Children must be accompanied by an adult.

Family - 2 adults and up to/including 6 children

School Groups – One teacher/adult per 10 students = free of charge (Adults are charged as students for the Optional Extra Tours)

Restricted Mobility – There is a shuttle service available free-of-charge for visitors with restricted mobility.

No commissions available with school groups or private/exclusive tours.

Free-of-Charge policy is available upon request, where appropriate.

Please note: All product information and prices subject to change without notice.

Conditions of Ticket Purchase and Entry

The Port Arthur Historic Site Management Authority Act

All visitors and their activities within the Port Arthur Historic Sites are subject to and must comply with the Port Arthur Historic Site Management Authority Act 1987.

The Act details the Authority's powers and responsibilities of visitors in relation to standards of behaviour, care and management of the Sites.

The complete Act is available from www.thelaw.tas.gov.au



Conditions of entry

The ticket holder agrees that whilst at Port Arthur Historic Sites he/she shall:

- Act only in a lawful manner;
- Comply with all lawful demands, directions and requests given by Port Arthur Historic Site Management Authority (PAHSMA) employees, servants and/or agents;
- Exercise all due care and control for own safety and for that of their family members under their control or supervision.

PAHSMA retains the right to deny access and/or eject visitors who are being a public nuisance, acting recklessly or failing to observe directions from signage or PAHSMA staff.

PAHSMA, its employees and agents shall not be liable, either in contract or for negligence, for any injury loss or damage, whether caused by negligence or otherwise, arising out of or caused by the condition of the land, any building or structure within the site, any natural or other hazard, or by any activity on the site.

Alcohol is not permitted on any tours. Visitors who are under the influence of alcohol will be asked to leave the Site.

Children must be accompanied by an adult who shall be solely responsible for their care and conduct whilst on Site.

Ticket Refunds

Refunding tickets that have been purchased:

- Up to 48 hours prior to visit date, PAHSMA retains a fee of 25% of the ticket cost.
- With less than 48 hours notice, no refund is available.

Cancellation of Group Reservations

- All group reservations for site entry and/or tours must be accepted and confirmed by PAHSMA.
- All cancellations must be in writing.

Cancelling a booking

- Up to 48 hours prior to visit date, no cancellation fee is charged.
- With less than 48 hours notice, a fee of 10% of the last confirmed price will be charged.

Reduction in numbers of Group Reservations

- All reductions in numbers must be advised 48 hours prior to visit date.
- With less than 48 hours notice, a fee of 10% of the cancelled tickets cost will be charged.

Cancellation or alteration of a Catering Reservation (prepaid or not)

- All reservations for group catering must be accepted and confirmed by PAHSMA.
- Numbers for catering must be confirmed 7 days prior to the function date.

- A reduction in final numbers, or a cancellation, with less than 7 days notice will result in catering being charged based on numbers advised prior to 7 days before the function date.

Refund – Site Closure

In the unlikely event that the Site or part of the Site is closed, Management will make a decision on any refund based on the duration of the closure.

Late Arrivals

It is important to arrive at the Port Arthur Historic Site and check in 30 minutes prior to the start time of the first tour that is booked.

This includes:

- Introductory Walking Tour
- Harbour Cruise
- Isle of the Dead Cemetery Tour
- Point Puer Boys' Prison Tour

Please arrive 15 minutes before the start time of Historic Ghost Tours.

Late arrivals cannot be guaranteed an alternate tour time and therefore tours may be unavailable. Please allow at least 90 minutes to drive to Port Arthur Historic Site direct from Hobart (with no stops).

Privacy Statement

Personal information collected for the purpose of making bookings or purchasing tickets will remain confidential and will only be used by PAHSMA for the purpose of the booking or the purchase of tickets. PAHSMA has a Privacy Policy and the full policy is available upon request.

Definition of Ticket Types

Family	2 Adults and up to/including 6 children
Child	7 to 17 years inclusive (Children 6 years and under enter free-of-charge)
Concession	Holder of a valid Australian senior, health or pension card. Proof must be provided on arrival
Student	Holder of a valid Australian fulltime student card. Proof must be provided on arrival

Filming and Photography

The Port Arthur Historic Sites are among Australia's most popular and scenic heritage sites, and are places of exceptional beauty in their own right. Visitors are welcome to take photographs and make audio and motion picture recordings at the Sites for their own use and to share with families and friends.

Any photographs or recordings undertaken professionally or for a financial consideration, either on consignment for another party or with a view to selling or hiring the imagery obtained, or for promotion of a product or service is considered commercial production. It requires explicit written approval and is subject to PAHSMA's Filming and Photography Guidelines.

For more information, please contact Visitor Services on +61 3 6251 2310

